## WikiWikiWebs and PmWiki

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#### What is the WikiWikiWeb?

- "Wikiwiki" means "quick" or "hurry"
- Originally developed by Ward Cunningham
  - Called "the simplest online database that could possibly work"
- A simple yet powerful system for online collaboration

#### The Essence of Wiki

- A wiki invites all users to edit or create pages within the Wiki Web site
- Uses only browsers and simple markup
- Easy to create links between pages
- Freeform and democratic, little imposed structure
- Favors authors over readers

#### Wiki Basics

- Page links are simply embedded in brackets
- Accessing a non-existent page brings up a form to create it
- Links to undefined pages invite others to create the page
- Creating new pages automatically builds a structure

## More Wiki Basics

- URLs in text are links to external pages
- URLs of images are embedded in text

## Wiki Markup

- Paragraph styles
  - Bullet lists (\*), numbered lists (#), definition lists (:), headings (!)
- Inline styles
  - Italics ("), bold (""), monospace (@@),
     WikiWords, urls, references ([[...]])
  - Escapes ([=...=])

## Applications of Wiki - Public

- Resource collections
- Collaborative FAQs
- Project management
- Web site management
- Discussion/review
- Shared bulletin board
- Online guestbook
- Free-form database

#### **PmWiki**

- Pm's version of the WikiWikiWeb
- Available from <a href="http://www.pmichaud.com">http://www.pmichaud.com</a>
   (GPL)
- Features
  - Easy to install and use
  - Allows segregation of wiki pages into WikiGroups
  - Allows selective password protection of pages and groups
  - Customizable with skins

# PmWiki Philosophy

- Favor writers over readers
- Don't try to replace HTML
- Avoid gratuitous features
- Support collaborative maintenance of web sites
- Easy installation and configuration

## Wiki disadvantages

- Can be too open too little linking between contributions
- Can be too unstructured
- Vandalism
- Scalability
- Most disadvantages can be overcome via other mechanisms

#### Pm's view of web maintenance

- Principal tasks
  - Developing web content
  - Editing/updating web content
  - Structuring web content
- Two approaches
  - Dedicated web master and resources
  - Open to all to update and change

# Why Wiki markup over HTML?

- Difficult to write HTML
- Difficult to edit HTML via browser
- Arbitrary HTML can make page unviewable
- Can introduce security holes

### Web Maintenance Activities

- Content publishing
- Reviewing/updating material
- Browsing
- Following links, cross-referencing
- Commenting/reviewing

# Activities – Content Publishing

- Wiki anyone can publish
- Static web master or delegated
- Database controlled by database scripts

Discovery: Create a system that makes it easy to speak, and discover that nobody has anything to say.

# Activities – Reviewing/Updating Material

- Wiki Anyone, anytime
- Static Scheduled when there is time by person with access
- Database controlled by database scripts

PmWiki: Easy to detect changes via "RecentChanges" pages

Open Source: When many eyes can view and repair a problem, all bugs are shallow.

# Activities – Cross Referencing

- Wiki Anyone can cross reference or reorganize the site
- Static requires redesign of major portions of the system, link rot a problem
- Database depends on structure of underlying database

Automation is key to handling web site redesign and providing consistency among pages.

#### Activities - Comments/Review

- Wiki Anyone, on any page
- Static via email, feedback form, or "guestbook" page
- Database via mechanisms implemented in underlying database

#### Wiki Resources

Leuf, B., and Cunningham, W. *The Wiki Way*, Addison-Wesley, 2001.

WikiWikiWeb - http://c2.com/cgi/wiki

Wikipedia – http://www.wikipedia.org